

# CGI U 2020

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## CGI UNIVERSITY NETWORK CAMPUS RESPONSE & IDENTIFIED RESOURCES

This page was created to help higher education institutions plan for and respond to possible campus disruptions due to coronavirus, which causes a disease known as Covid-19. For further information concerning the spread of the disease, please consult the World Health Organization's website.

### Current Issues Identified by Partner Institutions

- Foreign study and travel by students and staff.
- Student housing, including the processes around reimbursement requests.
- International student enrollments.
- Conference, athletics, and commencement planning, which is directly tied to the academic calendar.
- Off-campus internet access for students and staff.
- Meals for students, particularly those receiving financial assistance.
- Prorated charges.
- Remote/E-learning.
- Pivot to online learning raises concerns for FERPA, surveillance.
- Mental health support.
- Student research projects/extracurricular continuation.
- Student loans.
- Remaining connected in isolation with faculty, staff, and fellow students.
- Student workers and non-essential staff.
- Admissions deadlines and open house schedules.
- Support for the continuation of university laboratories.

### Remote Teaching Resources for Faculty

Institutions must first decide whether classes will be held synchronously or asynchronously (or a combination of both approaches). Articles partner institutions have found helpful include:

<https://www.emory.edu/coronavirus/emory/faculty/>

<https://hub.jhu.edu/2020/03/12/how-to-teach-online-courses-coronavirus-response/>

### Corporate Resources Identified

There are several private entities offering free services and support to higher education institutions. The below lists are maintained by the CGI U team in close coordination with the CGI University Network. Please email [cgiu@clintonglobalinitiative.org](mailto:cgiu@clintonglobalinitiative.org) with additional offerings that are not listed here.

### E-Learning Support Platforms

- **Accudemia** is providing complimentary accounts for cloud-based solutions allowing higher education staff and students to arrange appointments and meet virtually.
- **Adobe Connect** is granting access to a free 90-day account until July 1, 2020.
- **Atlassian** is offering higher education institutions free one-year subscriptions to its Trello Business Class service, which can be used by professors to schedule coursework and other activities.
- **Avaya** the cloud-based video conference application will be free to higher education institutions until August 31, 2020.
- **Bolster Academy** is offering free access to their system for online lectures, including online exams and a virtual forum for collaboration.
- **Coursera** is providing free access to any college or university globally that is impacted by COVID-19.
- **Globus** is offering free access to its data management and file sharing platform to any higher education institution engaged in COVID-19 research.
- **Google Cloud** is providing higher education institutions free access to all G Suite and G Suite for Education systems.
- **Slack** is offering higher education institutions an 85% discount of its Slack for Education related plans.
- **Trivantis** is providing free access to the Lectora eLearning software through June 30, 2020. This software helps turn in-person lessons into online learning.

### Student/Staff Communication Platforms

- **EZTexting** is providing colleges and universities free emergency alert texting services, including access to Covid-19 Message Templates.
- **Lifesafe** is providing free access for higher education institutions to utilize its two-way safety and communications platform through December 31, 2020.

### Mental Health Platform for Staff/Students

- **Total Brain** is providing a mental health platform free for three months to all institutions of higher education.

